

## **The Starlight Super Steps**

The Starlight Super Steps ([supersteps.org.au](http://supersteps.org.au)) is a fundraising initiative owned and operated by Starlight Children's Foundation Australia (Starlight).

### **The Challenge**

1. The challenge starts on 1 May 2025 and ends on 31 May 2025.
2. To be eligible to receive a reward, Super Steps fundraisers need to meet the conditions outlined below (under "Rewards") by Thursday 11:59pm AEST on 6 June 2025.
3. Any additional fundraising activity must be completed by 11:59pm AEST on 30 June 2025, and funds raised as part of the campaign must be banked before this date. The Super Steps fundraising pages will remain open until 11:59pm AEST on 30 June 2025.
4. While participating in this challenge may have health benefits, Starlight provides no warranty whatsoever that this challenge will achieve an individual's health goals. The challenge has not been developed with any individual's particular health requirements in consideration.
5. Do not rely on the information provided in relation to the Super Steps challenge as an alternative to medical advice from a doctor or other professional healthcare provider. If participants have any specific health or medical concerns, they should consult with their medical or healthcare provider, prior to changing their diet, nutrition, or exercise regimen.
6. While Starlight has made every attempt to ensure that the information provided as part of the Super Steps challenge has been obtained from reliable sources, Starlight is not responsible for any errors or omissions, or for the results obtained from the use of this information.

### **Agreement**

I/We understand the terms and conditions under which any fundraising activities benefiting Starlight Children's Foundation need to operate. I/We have read Starlight's terms and conditions and offer to participate in Super Steps in accordance with those terms and conditions.

By agreeing to these Terms of Fundraising you acknowledge:

1. Will be solely responsible for all your activities on the [supersteps.org.au](http://supersteps.org.au) site also referred to as the Site;
2. No person under the age of 18 may use [supersteps.org.au](http://supersteps.org.au) to donate or fundraise, unless the permission of a parent or guardian is sought to participate in the challenge.
3. You agree to the Statement of Commitment to Safeguarding Children and Young People;
4. You do not have any pending/current charges or past criminal convictions relating to a sexual offence. You do not have any convictions of a violent nature or assault. You have never been convicted, with or without trial of,

pleaded guilty or no contest to a theft or fraud charge. You are not currently awaiting or attending a trial or been arrested for a theft, fraud charge, sexual offence, assault or crime of a violent nature.

5. Starlight may ask you to consent to a National Police Check;
6. You will be solely responsible for all your activities on the [supersteps.org.au](http://supersteps.org.au) site also referred to as the Site;
7. You have the legal capacity to enter these terms;
8. You will keep all passwords, account names, log in identifiers required to access [supersteps.org.au](http://supersteps.org.au) secure and confidential;
9. You will not use [supersteps.org.au](http://supersteps.org.au) in any way that causes, or is likely to cause, the site or access to it to be interrupted, damaged or impaired in any way;
10. You will not use the site to misrepresent your identity or affiliation with any person or organisation;
11. You will not use the Site to conduct, display or forward details of any survey, contest, pyramid scheme or chain letter or use any part of our Site to send commercial messages in contradiction of the Spam Act 2003 (Cth)
12. You will not attempt to modify, adapt, translate, sell, reverse engineer, decompile or disassemble any portion of the site, any associated website or any other website.
13. You will not hide, deface, alter or delete any copyright symbol, trademark or other proprietary rights notice;
14. You will not use any part of the Site which you are not authorised to use or devise ways to circumvent security in order to access part of the Site which you are not authorised to access. This includes, but is not limited to, scanning networks with the intent to breach and/or evaluate security, whether or not the intrusion results in access.
15. You will not use or attempt to use the Site for any unlawful, criminal or negligent purpose. This includes, but is not limited to, password cracking, social engineering (defrauding others into releasing their passwords), denial-of-service attacks, harmful and malicious destruction of data, infringing the intellectual property rights of any person, and injection of computer viruses and intentional invasion of privacy.
16. Starlight requires that there be no door-to-door appeals, street collections or telephone solicitation of any kind to the public in connection with the Super Steps challenge.
17. You agree to comply with all applicable Fundraising Acts, other laws, regulations and by-laws (including all applicable privacy laws) and any other conditions which we may notify to you. In participating in the Super Steps challenge, you agree to refrain from doing anything which may reasonably be expected to damage the goodwill, reputation or integrity of Starlight.

**Disclaimer:**

Starlight Children's Foundation reserves the right to withdraw approval to fundraise should it be necessary to protect its reputation.

## **Safeguarding Children & Young People Statement of Commitment**

Starlight Children's Foundation exists to brighten the lives of seriously ill and hospitalised children, young people and their families by providing positive and enriching experiences that support their well-being and resilience. Our most important responsibility is to ensure our programs are provided in an environment that is caring, nurturing and safe for all children and young people. To achieve this, we support, encourage and expect our team to strive for the highest possible standards with respect to safeguarding children and young people from abuse.

Starlight's Safeguarding Children and Young People policy is that as an organisation, we do all that we can ethically, morally and legally to safeguard the children and young people we work with from sexual, physical, emotional or psychological abuse. This is done by defining expected behaviours and processes to support a culture that prioritises the safeguarding of children, young people and families engaging in Starlight programs and fundraising activities.

By fundraising for Starlight, you are taken to have given the Starlight Children's Foundation an assurance that you have not been and do not intend to be:– Found guilty by a Court of a sexual offence against the person of a student or child; or– Dismissed from any employment on the grounds that you were/are involved in improper conduct of a sexual nature with a student or child; or– Retired or resigned from any employment following allegations that you were involved in improper conduct of asexual nature with a student or child; or– Advised by any employer that your name is included on a list of those not to be employed in a child-related area of activity. If you cannot give this assurance, you should not fundraise for Starlight Children's Foundation. If you fundraise for Starlight when you are not in a position to give such assurance, the Starlight Children's Foundation may withdraw approval for you to fundraise without notice.

### **Rewards & Competition Prize Draws**

To be eligible to receive a reward, Super Steps fundraisers need to meet the conditions outlined below.

1. Fundraisers must provide an Australian delivery address when they complete the claim form to receive fundraising rewards. Starlight will not send rewards to addresses outside of Australia.
2. Only donations made directly to an individual fundraiser's page and Facebook Fundraiser will count towards their fundraising rewards milestones. Donations made to team or organisation fundraising pages will not be included in individual fundraising totals for the purpose of reward eligibility.

3. Reward recipients will be notified by email in the week rewards are dispatched. All physical rewards will be delivered to the address provided upon completion of the rewards claim form.
4. If a prize includes vouchers, the vouchers are only valid until the voucher expiry date specified on the voucher or by the provider and are subject to any terms and conditions imposed by the voucher provider. Once awarded, Starlight (the Promoter) is not liable for any voucher that has been lost, stolen, forged, damaged or tampered with in any way. Vouchers cannot be exchanged or refunded for cash.
5. Returning Super Steppers: will receive a Super Steps Snapback Cap while stocks last. In order to be eligible for this cap, you must be using the same email-address to sign up as used previously.
6. Reach your milestone fundraising targets, as outlined below, to receive rewards:
  - i. Raise \$150 – Super Steps shoelaces
  - ii. Raise \$300 - Super Steps medal
  - iii. Raise \$500 - Super Steps t-shirt
  - iv. Raise \$750 – Super Steps picnic blanket, and an entry into the draw to win a Group Experience for 4.
7. To be eligible for the first rewards dispatch, fundraisers will need to raise \$500 or more before midnight AEST Sunday 20 April 2025. Earned rewards and Caps to returning participants will be dispatched the following week.
8. To be eligible for the second rewards dispatch, fundraisers will need to raise over \$150 before midnight AEST Sunday, 4 May 2025. Earned rewards and Caps to past participants will be dispatched the following week.
9. Any additional rewards earned after these dates will be included in the third and final dispatch, week commencing 9 June. Fundraisers have until 11:59 pm Sunday, 8 June 2025 to earn the rewards.

### **Team Up Prize Draw: Walking Pad**

*Participants who are in a team (with 2 or more people) will receive an entry into the draw to win a Walking Pad, valued at \$275.95.*

1. To be eligible in the draw to win a Walking Pad, Super Steps fundraisers need to meet the conditions outlined below by 11:59pm AEST on Sunday, 4 May 2025. Total Prize value is AUD \$275.95 (1 x winner, \$275.95 walking pad).
2. Fundraisers who are team captains are entitled to multiple entries for every person that joins their team. Fundraisers who are in a team as a participant (not captain) are entitled to one entry.
3. The Winner will be notified via the email address used when signing up, within 7 days of the prize being drawn.

4. The draw will take place at 10am (AEST) on Monday 5 May 2025 at the Promoter's offices in Sydney, Level 11, 1 Pacific Highway, North Sydney, NSW 2060.
5. Winners must respond to that email, confirming their details, within 7 days. If the prize is not claimed within this timeframe, it will be redrawn.
6. To enter, Eligible Entrants must, during the Competition Period:
  - a. Be a registered participant of Super Steps 2025 at [www.supersteps.org.au](http://www.supersteps.org.au)
  - b. Successfully submit their correct details as a part of their profile set up, including Name, Email, and Address. Incomplete, illegible, or incorrect entries are invalid.
  - c. Entrants can only enter the Competition in their own name.

### **Self-donation dollar match**

*Double your impact: \$1=\$2 for a limited time only, thanks to a generous anonymous Starlight donor*

- Eligible entrants will have their first self-donation within 7 days of signing up matched until \$15,000 is exhausted.
- Donations must be made through the registration form or individual fundraising profiles, where the Donor Email must match the email fundraisers signed up with for it to be recognised as a self-donation.
- Fundraisers are notified during registration and reminded via email.
- Participants are entitled to a single matched donation during the allocated period.
- Funds raised through the dollar match, and wider campaign, will be used to fund the in-hospital programs run by Starlight Children's Foundation including Captain Starlight, Starlight Express rooms and Rocket Rounds.
- Match giving will go towards individual fundraisers' donation tally and the Starlight Super Steps 2025 campaign.

*To enter, Eligible Entrants must, during the Dollar Match Period:*

- Be a successfully registered participant of Super Steps 2025.
- Submit their donations correctly via their unique Super Steps registration form or individual fundraising page, not Facebook or Instagram.

### **Raise \$24 in 24hrs Draw: JBL Bluetooth Speaker**

*Participants who raise \$24 or more within 24hrs, will receive an entry into the draw to win one Jabra Bluetooth Speaker, valued at \$150.*

1. To be eligible in the draw to win the Jabra Speaker, Super Steps fundraisers need to meet the conditions outlined below by 12:00pm AEDT on 28 March 2025. Total Prize value is AUD \$150 (1 x winners, 1 x \$150 item).

2. Fundraisers are entitled to one entry if they raise AUD \$24 or more between 12:00pm AEDT on 27 March and 12:00pm AEDT on 28 March 2025.
3. The Winner will be notified via the email address used when signing up, within 7 days of the prize being drawn.
4. The draw will take place at 11am (AEDT) on 28 March 2025 at the Promoter's offices in Sydney, Level 11, 1 Pacific Highway, North Sydney, NSW 2060.
5. Winners must respond to that email, confirming their details, within 7 days. If the prize is not claimed within this timeframe, it will be redrawn.
6. To enter, Eligible Entrants must, during the Competition Period:
  - a. Be a registered participant of Super Steps 2025 at [www.supersteps.org.au](http://www.supersteps.org.au)
  - b. Successfully submit their correct details as a part of their profile set up, including Name, Email, and Address. Incomplete, illegible, or incorrect entries are invalid.
  - c. Entrants can only enter the Competition in their own name.

### **Raise \$39 in the next 7 days: \$250 Brooks voucher**

*Participants who raise \$39 in the next 7 days will receive an entry into the draw to win 1 of 4 x Brooks vouchers, valued at \$250 each.*

1. To be eligible in the draw to win a Brooks voucher, Super Steps fundraisers need to meet the conditions outlined below by 11:59pm AEST on Thursday, 17 April 2025. The total prize value is AUD \$1,000 (4 x winners, 4 x \$250 vouchers).
2. The voucher is not redeemable for cash.
3. The voucher can only be redeemed online.
4. The voucher can only be redeemed in one transaction. Any remaining funds will be forfeited.
5. The voucher is not to be used in conjunction with any other offer.
6. Only one voucher can be used per transaction
7. The voucher expires on 30 September 2025.
8. Fundraisers are entitled to one entry for raising over \$39 between 10am AEST on 10 April and 11:59pm AEST on 17 April.
9. The Winner will be notified via the email address used when signing up, within 7 days of the prize being drawn.
10. The draw will take place at 10am (AEST) on 18 April 2025 at the Promoter's offices in Sydney, Level 11, 1 Pacific Highway, North Sydney, NSW 2060.
11. Winners must respond to that email, confirming their details, within 7 days. If the prize is not claimed within this timeframe, it will be redrawn.
12. To enter, Eligible Entrants must, during the Competition Period:
  - a. Be a registered participant of Super Steps 2025 at [www.supersteps.org.au](http://www.supersteps.org.au)

- b. Successfully submit their correct details as a part of their profile set up, including Name, Email, and Address. Incomplete, illegible, or incorrect entries are invalid.
- c. Entrants can only enter the Competition in their own name.

**Set up a Facebook Fundraiser & raise \$39 to win: \$100 EB Games voucher**

*Participants who set up a Facebook Fundraiser & get a \$39 donation or more within 24hrs, will receive an entry into the draw to win one of five EB Games vouchers, valued at \$100 each.*

1. To be eligible in the draw to win an EB Games voucher, Super Steps fundraisers need to meet the conditions outlined below between 14 May 10:00am AEST and 15 May at 10:00am AEST. Total Prize pool value is AUD \$500 (5 x winners, 5 x \$100 items).
2. Fundraisers are entitled to one entry for setting up a Super Steps Facebook Fundraiser via their Dashboard & raising \$39 in 7 days.
3. The Winner will be notified via the email address used when signing up, within 7 days of the prize being drawn.
4. The draw will take place at 10am (AEST) on 16 May 2025 at the Promoter's offices in Sydney, Level 11, 1 Pacific Highway, North Sydney, NSW 2060.
5. Winners must respond to that email, confirming their details, within 7 days. If the prize is not claimed within this timeframe, it will be redrawn.
6. To enter, Eligible Entrants must, during the Competition Period:
  - a. Be a registered participant of Super Steps 2025 at [www.supersteps.org.au](http://www.supersteps.org.au)
  - b. Have a Super Steps Facebook fundraiser.
  - c. Successfully submit their correct details as a part of their profile set up, including Name, Email, and Address. Incomplete, illegible, or incorrect entries are invalid.
  - d. Entrants can only enter the Competition in their own name.

**Raise \$24 in 24hrs to win: \$200 Ampol voucher**

*Participants who raise \$24 or more within 24hrs, will receive an entry into the draw to win one of two Ampol vouchers, valued at \$200 each.*

1. To be eligible in the draw to win an Ampol voucher, Super Steps fundraisers need to meet the conditions outlined below between 22 May 10:00am AEST and 23 May at 10:00am AEST. Total Prize pool value is AUD \$400 (2 x winners, 2 x \$200 items).
2. Fundraisers are entitled to one entry for raising over AUD \$24 in the allocated period.
3. The Winner will be notified via the email address used when signing up, within 7 days of the prize being drawn.

4. The draw will take place at 10am (AEST) on 16 May 2025 at the Promoter's offices in Sydney, Level 11, 1 Pacific Highway, North Sydney, NSW 2060.
5. Winners must respond to that email, confirming their details, within 7 days. If the prize is not claimed within this timeframe, it will be redrawn.
6. To enter, Eligible Entrants must, during the Competition Period:
  - a. Be a registered participant of Super Steps 2025 at [www.supersteps.org.au](http://www.supersteps.org.au)
  - b. Successfully submit their correct details as a part of their profile set up, including Name, Email, and Address. Incomplete, illegible, or incorrect entries are invalid.
  - c. Entrants can only enter the Competition in their own name.

### **VIP Star Steppers Draw: Group Experience for four**

*Participants who raise \$750 or more before midnight AEST on 8 June 2025, will receive an entry into the draw to win a Group Experience for four.*

7. To be eligible in the draw, Super Steps fundraisers need to meet the conditions outlined below by 11:59pm AEST on 8 June 2025. The total Prize value is to be confirmed.
8. Fundraisers are entitled to one entry only.
9. The Winner will be notified via the email address used when signing up, within 7 days of the prize being drawn.
10. The draw will take place at 10am (AEST) on Monday 9 June 2025 at the Promoter's offices in Sydney, Level 11, 1 Pacific Highway, North Sydney, NSW 2060.
11. Winners must respond to that email, confirming their details, within 7 days. If the prize is not claimed within this timeframe, it will be redrawn.
12. To enter, Eligible Entrants must, during the Competition Period:
  - a. Be a registered participant of Super Steps 2025 at [www.supersteps.org.au](http://www.supersteps.org.au)
  - b. Successfully submit their correct details as a part of their profile set-up, including Name, Email, and Address. Incomplete, illegible, or incorrect entries are invalid.
  - c. Be a member of the VIP Star Steppers group and have raised over \$750.
  - d. Entrants can only enter the Competition in their own name.

### **Survey Prize Draw: SABA Organics Hamper**

*Participants who complete the survey before 11:59pm AEST on 15 June 2025, will receive an entry into the draw to win one of two SABA Organics Hampers, which provides a year's worth of SABA products.*



1. To be eligible in the draw, Super Steps fundraisers need to meet the conditions outlined below by 11:59pm AEST on 15 June 2025. The total Prize value is \$1,000 AUD (2 x winners, 2 x hampers valued at \$500 each).
2. Fundraisers who complete the survey are entitled to one entry only.
3. The Winners will be notified via the email address used when signing up, within 7 days of the prize being drawn.
4. The draw will take place at 10am (AEST) on Monday 16 June 2025 at the Promoter's offices in Sydney, Level 11, 1 Pacific Highway, North Sydney, NSW 2060.
5. Winners must respond to that email, confirming their details, within 7 days. If the prize is not claimed within this timeframe, it will be redrawn.
6. To enter, Eligible Entrants must, during the Competition Period:
  - a. Be a registered participant of Super Steps 2025 at [www.supersteps.org.au](http://www.supersteps.org.au)
  - b. Successfully complete the survey emailed to participants on 3 June 2025.
  - c. Successfully submit their correct details as a part of their profile set-up, including Name, Email, and Address. Incomplete, illegible, or incorrect entries are invalid.
  - d. Be a member of the VIP Star Steppers group and have raised over \$750.
  - e. Entrants can only enter the Competition in their own name.

### **Privacy Policy**

Starlight respects and is committed to protecting the privacy of the people whose personal information it collects. Starlight collect, use and disclose your personal information to carry out the functions and activities of Starlight including to process donations, to comply with our legal obligations, to recruit, train and manage our people, to maintain and update our records and to help us manage and provide our services. Unless you ask us not to we may also use your information to ask for your support and to keep you informed about the wonderful ways in which our donors and supporters help us to make a difference to the lives of sick children.

We may also use information to ask for support and to keep people informed about the ways in which our donors and supporters help us to make a difference to the lives of seriously ill children and their families. People have the right to opt out of any communications from Starlight. This will not stop them receiving receipts and other transactional communications as required by law.

View Starlight's Privacy Policy on its website: <https://starlight.org.au/privacy-policy/>

### **Payment Agreement**

See our general Starlight Terms & Conditions and Payment Agreement. For more information, please contact us.

**Media and Public Relations**

Starlight does not encourage the use of Starlight children in events or in the media in any way that would compromise their privacy. Should you wish to include some stories, testimonials or case studies in your promotional material the Super Steps Team will be able to provide you with appropriate material.

Thanks again for your support! We're sure that you'll enjoy fundraising for Starlight as part of the Super Steps challenge and sharing in our joy of brightening the lives of seriously ill and hospitalised children and their families. If you have any questions, please contact [supersteps@starlight.org.au](mailto:supersteps@starlight.org.au).